

Fantasy Coach

The information below applies to Coach only. Visit the following articles if you are looking for information specific to:

- Fantasy Only (also known as Classic)
- Fantasy Draft only

or click to view a listing of all Fantasy help articles.

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Subscriptions and Charges FAQs

Why isn't my Coach Subscription working?

Has 2018 Round 1 finished? If so, it's likely your free trial has ended and you haven't bought a Coach pass. Get Coach now via the My Account section.

If you're a valid Coach subscriber and Coach stats aren't showing, there are several ways to rectify that. First, try logging out and logging back in. Next, try clearing your cache. Here are some [useful tips on clearing your browser cache](#). If Coach still does not work, make sure that you have your browser's Private Browser/Incognito/Do Not Track settings switched off. If you are still experiencing issues, log into your fantasy account and let us know. We will get one of our technicians to have a look for you.

There is also chance your device is not a NRL compatible device. [Check to see if your devices are supported by the NRL](#) or [Contact Us](#) and give us as much details as possible (e.g. team name, NRL Account email, what device is causing a problem, which version of the App you have installed, etc).

Why is an extra charge of \$1 showing on my credit card?

The \$1 transactions are test transactions by your credit card company. These will be automatically reversed, generally within a week.

FAQs &

Troubleshooting

- All about Fantasy: Leagues, Players and Stats
- Changes to NRL Live Pass in 2018
- Fantasy Draft - Trades, Player Values and Scores
- Fantasy Only - Trades, Player Value and Positions
- Fantasy rules, prizes and FAQs
- I am being asked to verify my NRL Account and I have not received the email...
- I am blocked from watching video in my country
- I am not receiving my Reset Password email for NRL Account
- I am trying to play Fantasy and am experiencing issues with my account setup...
- I can't sign up using Facebook

Player Performance FAQs

What is Coach's Choice?

Coach's Choice provides you with information on the changes in player

ownership from week to week, changes from the start of the season, the most popular players and the most popular captain selections.

What is the Venue Category?

This category provides you with details about how every player has scored at every venue in the past, with the next three venues displayed in the Stats Centre and the player's average at all venues displayed in the advanced player profile.

What is the Opponents Category?

This category provides you with details about how each player's past performance against the other teams in the NRL competition. A player's average points against his next three opponents is the default display in the Stats Centre. A player's record against all upcoming opponents is available in his full player profile.

What is the Value Predictor?

Value Predictor provides price projections (and corresponding price change projections) for the next three rounds and for the full season. If you click a player's name to navigate to their full player profile to view a round-by-round projection for the entire season.

More Insight

- [Deleting your NRL Account](#)
- [PlayNRL - Grassroots, courses, kids programs & LeagueNet](#)
- [Problems with Telstra NRL App or Live Pass](#)
- [Supported browsers, devices and operating systems](#)
- [What is the NRL Digital Network?](#)

Player Values and Scores FAQs

Why does everyone go on about break-even?

Break-even is the score that a player needs in his next game, to maintain his current price. Break-even is an important stat as it's an excellent indicator of the likelihood a player's value will rise or fall.

Are break-even scores accurate?

Break-even is the most-accurate estimate of likely upcoming score(s), however, due to the complexity of the pricing formula and its dependence on the results of all matches and all player performances, break-even may occasionally differ from the actual score required to break even.

What are player score projections?

Projected scores are just what they say on the label; projected scores for the upcoming rounds. If a player's projected score for any of the next three rounds is coloured green, it means that the projected score for that week is above their three-round average by 10% or more, whereas the colour red indicates that the projected score is lower than their three-round average by 10% or more.

How are projected scores and projected price changes calculated?

We calculate projected scores using our confidential proprietary formula, which includes various factors including the player's most-recent performances, their direct performances against their upcoming opponents and their past performance at match venues. These are re-calculated each week to ensure the very latest data and trends are incorporated.

Projected price is calculated using the player's projected score to determine the approximate price they will be valued at in the next round if they achieve their Projected Score.

Are the projected scores and price changes accurate?

Score and price projections are based on a formula that takes into account historical performance and other factors (detailed elsewhere in the FAQ) that will help to provide an accurate estimate of what should occur in future

games. These projections are estimates only and can be affected by factors such as whether or not the player plays the full game, an injury, weather conditions, if the player is fulfilling a different role for his team or the player simply goes off or stinks it up for a particular match.