

I am not receiving my Reset Password email for NRL Account

If you have requested to reset your password, you will be sent an email with instructions on how to complete the process.

If you cannot find the email in your inbox, check your Spam (or Junk) folder to make sure it hasn't gone there.

If you have not received a password reset email, please **make sure** that on the password reset screen, you have **entered the email address that you used to create your NRL Account**. You may not be receiving the password reset email because you have entered the incorrect email address.

If you have not verified your email for your NRL Account, you will not receive the password reset email. Please [contact us](#) and ask for your verification email to be resent if you cannot locate it in your email inbox.

If you created your NRL Account using your Facebook or Google account details, you do not need a password. On the Log In screen choose the Facebook or Google button to complete the Log In process. Please remember, if you want to reset your password on your Facebook or Google account, you need to go to the settings screen of the relevant social account. You cannot reset your social account's password through your NRL Account.



FORGOT YOUR PASSWORD?

Enter the email address associated with your NRL account, and we will email you a link to reset your password

Email address
Enter the email you used to sign up to NRL Account

SEND RESET LINK

BACK TO LOG IN >

Copy link to page

Print

FAQs & Troubleshooting

- All about Fantasy: Leagues, Players and Stats
- Changes to NRL Live Pass in 2018
- Fantasy Coach
- Fantasy Draft - Trades, Player Values and Scores
- Fantasy Only - Trades, Player Value and Positions
- Fantasy rules, prizes and FAQs
- I am being asked to verify my NRL Account and I have not received the email...
- I am blocked from watching video in my country
- I am trying to play Fantasy and am experiencing issues with my account setup...
- I can't sign up using Facebook

More Insight

- [Deleting your NRL Account](#)
- [PlayNRL - Grassroots, courses, kids programs & LeagueNet](#)
- [Problems with Telstra NRL App or Live Pass](#)
- [Supported browsers, devices and operating systems](#)
- [What is the NRL Digital Network?](#)