

# I am being asked to verify my NRL Account and I have not received the email...

If you have signed up to an NRL Account but haven't yet verified your email, you will be prompted to verify your account when you next attempt to log in anywhere on our network (including NRL.com, Club sites, NRL App, Fantasy, etc).

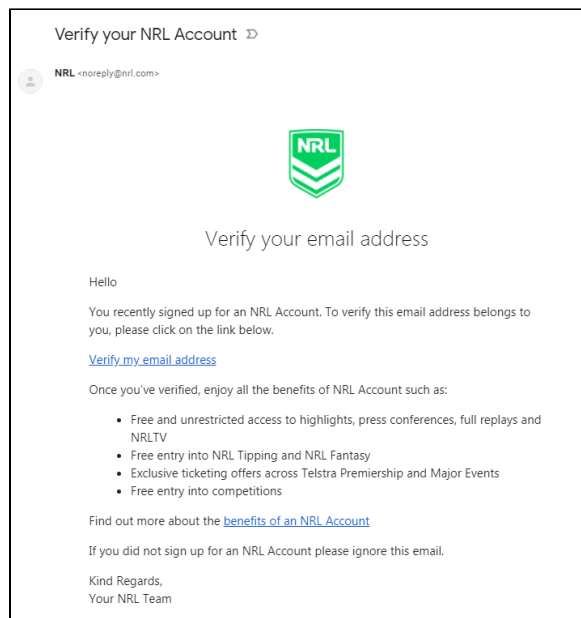
You will need to go to the email inbox you used to create your NRL Account and locate the **Verify your NRL Account** email and click on the **Verify my Email Address** link.

Where you used your Facebook or Google account to create your NRL Account, the email will have been sent to the email address associated to that account.

If you aren't receiving your email, please check:

- your Spam or Junk folders (especially if you are using a free webmail account e.g. gmail, yahoo, etc.)
- you do not have any blocks or filters on your account
- if you are using a **corporate email**, your organisation's **firewall** may be blocking it and you may not be notified, depending on your organisation's IT policy.

If you are still experiencing issues, please [Contact Us](#).



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## FAQs & Troubleshooting

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- [I am blocked from watching video in my country](#)
- [I am not receiving my Reset Password email for NRL Account](#)
- [I am trying to play Fantasy and am experiencing issues with my account setup...](#)
- [I can't sign up using Facebook](#)

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- [Problems with Telstra NRL App or Live Pass](#)
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