

# Didn't receive the verification email or 4 digit code?

If you have signed up to an NRL Account but haven't yet verified your email, you will be prompted to verify your account when you next attempt to log in anywhere on our network (including NRL.com, Club sites, NRL App, Fantasy, etc).

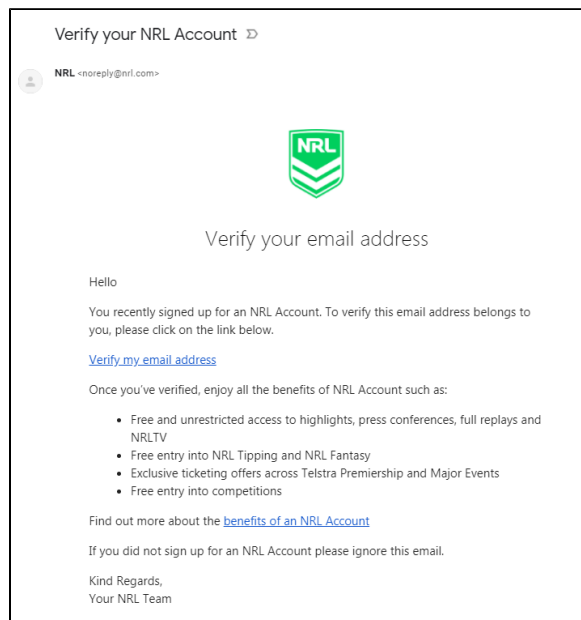
You will need to go to the email inbox you used to create your NRL Account and locate the **Verify your NRL Account** email and click on the **Verify my Email Address** link.

Where you used your Facebook or Google account to create your NRL Account, the email will have been sent to the email address associated to that account.

If you aren't receiving your email, please check:

- your Spam or Junk folders (especially if you are using a free webmail account e.g. gmail, yahoo, etc.)
- you do not have any blocks or filters on your account
- if you are using a **corporate email**, your organisation's **firewall** may be blocking it and you may not be notified, depending on your organisation's IT policy.

If you are still experiencing issues, please [Contact Us](#).



[Didn't receive the reset password email for NRL Account?](#)

[Deleting your NRL Account](#)

[How do I change my email address?](#)

[I can't sign up using Facebook](#)

[I want to reset or change my password for my NRL Account...](#)

[Unsubscribe to emails - Manage your communication preferences](#)

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## FAQs & Troubleshooting

- [Advertise with NRL - Explore the opportunities](#)
- [All about Fantasy: Leagues, Players and Stats](#)
- [Changes to NRL Live Pass](#)
- [Didn't receive the reset password email for NRL Account?](#)
- [Fantasy Coach](#)
- [Fantasy Draft - Trades, Player Values and Scores](#)
- [Fantasy Only - Trades, Player Value and Positions](#)
- [I am blocked from watching video in my country](#)
- [I am trying to play Fantasy and am experiencing issues with my account setup...](#)
- [I can't sign up using Facebook](#)

## Play Rugby League

If you are trying to verify your email address to access MySideline and are not receiving the verification email/code, see below.

I'm not receiving the:

### Verification email

- a) If you are using a business email address, your business may block certain emails from being received. You may need to ask them to put [noreply@nrl.com.au](mailto:noreply@nrl.com.au) on their white list or use a personal email address.
- b) The email may be in your junk/spam folder
- c) You may have [noreply@nrl.com.au](mailto:noreply@nrl.com.au) blocked in your emails security settings

If you have tried all of the above and are still not receiving the verification email, contact [Play Rugby League Support](#).

### Verification text message

The mobile number on your existing profile may not match a mobile you have access to. You will need to contact your club to update your mobile number if you don't have access to your profile.

If you require further assistance please contact [Play Rugby League Support](#).

#### More Insight

- [2019 NRL Pre-Season Trial Matches](#)
- [Advertise with NRL - Explore the opportunities](#)
- [Archive Retrieval - Footage](#)
- [Community Rugby League - MySideline, Online Learning Centre and Play Rugby League](#)
- [Deleting your NRL Account](#)
- [Image Licensing and Commercialisation](#)
- [Information to provide in your Content Services Brief or Request](#)
- [Make an NRL Content Services \(Film & Photos\) Request](#)
- [NRL Rate Card - Match Vision and Photos](#)
- [NRL TV - Live and On Demand](#)